



## Join a team that is changing millions of lives.

Transforming smiles, changing lives

At [Align Technology](#), we believe a great smile can transform a person's life, so we create technology that gives people the confidence to take on whatever's next. We revolutionized the orthodontic industry with the introduction of the Invisalign system, and we have never lost sight of that spirit of innovation. Our diverse and collaborative teams are constantly pushing the boundaries of what's possible.

### About this opportunity

This position is responsible for handling clinical-related issues internally and externally for Align Technology in Taiwan. Report and work closely to the Clinical Manager/Supervisor in below three broad categories (but not limited to):

1. Build customer clinical confidence and competency with educational activities/events.
2. Clinical support to customers on ClinCheck software, Align innovations and treatment outcome.
3. Build partnerships with industry leaders including KOLs, universities & societies.

### In this role, you will...

- Review and evaluate cases, provide clinical guidance at ClinCheck review appointments.
- Help in investigating causes of failure during treatment process, work with dentists to troubleshoot for the best treatment outcome.
- Handle clinical related communications, act as a bridge between dentists and Costa Rica treat Center.
- Work cross-functionally to plan and execute clinical education events live or virtually.
- Drive and accelerate clinical confidence through special education programs.
- Conduct field visits with customers with sales team regularly.
- Provide internal training to Sales, CS & marketing departments on clinical knowledge and new products/innovations.
- Work with local speakers in the development of publications.

### In this role, you'll need ...

- Bachelor degree of dentistry/dental technician/Oral Healthcare
- Fluent in English

- Good to have experience with Invisalign IDS and ClinCheck software.
- Highly organized
- Action-oriented, takes initiative and results-oriented
- Independent and able to work autonomously
- Strong time management skills
- Expert in PowerPoint, Excel, Word, and overall computer and computer organizational skills
- Good communication skills including listening and presenting.

## Sound like a good fit?

Great! Click the "Apply" link to let us know you are interested. Not the right fit? Don't worry, Align is quickly growing so we are creating more opportunities to expand our Align family. Please consider joining our Talent Network to receive notifications about future jobs or sharing this opportunity with others in your network.

## About Align

Align Technology is a publicly traded medical device company that is **transforming smiles and changing lives**. Our global team of talented employees develop innovative technology, tools and treatment options to help dental professionals worldwide achieve the clinical results they expect. Our digital ecosystem combines the power of technology to create beautiful smiles through the integration of AI and machine learning, digital imaging and visualization, biomechanics and material science to develop the Invisalign system, the most advanced clear aligner system in the world; iTero Intraoral Scanners and OrthoCAD digital services. Did you know? Align is the world's largest manufacturer of custom 3D-printed materials.

By joining Align, you will be part of a global, fast-growing company in one of the most dynamic industries. Great people, innovative technologies, and meaningful work – these are just some of the things employees say make Align Technology a great place to work. We respect your privacy. Please review our [Applicant Privacy Policies](#) for additional information.

### Global Diversity Statement:

At Align, we believe in the power of a smile, and we know that every smile is as unique as our employees. As we grow, we will continue building a workforce of diverse cultural backgrounds and life experiences and fostering a culture of open-mindedness and compassion for all our employees. We live our company values by promoting healthy people and healthy communities. All with the intent of changing millions of lives, one unique smile at a time.

### Equal Opportunity Statement

It is our policy to provide equal employment opportunity in all of our employment practices without regard to race, color, religion, sex, national origin, ancestry, marital status, protected veteran status, age, individuals with disabilities, sexual orientation or gender identity or expression or any other legally protected category. Applicants for positions with Align must be legally authorized to work in the country which they are applying for and verification of employment eligibility will be required as a condition of hire.